



iTemp Quick Tips

For the start of a Bedbug heat treatment.

Make sure all your wireless sensors and Gateway units are together with you and your computer or other device before powering on.

In the following order. The iTemp system likes to be powered up in a particular order.

Be sure that the wireless sensors batteries are removed until step 5.

1. Log-in to www.greemtechheatsolutions.com iTemp portal
2. Power on your Gateway.
3. Wait for all three LED lights to turn green.
4. If after couple attempts consider the location of the gateway. Think of it as a cell phone. It talks to cell towers and must have a signal that gets to the tower. In other words do not bury the unit under items or inside of steel or heavy cement like you would think of your cell phone. If you are not getting all green lights after that then contact GreenTech Support at info@greentechheat.com or 855-484-2847.
5. With the Gateway lights all green, Power on all wireless sensors by inserting the AA batteries.
6. After all sensors have batteries press (quickly) the reset button on the Gateway once. Wait for all green lights.
7. Now go back to your browser (iTemp site) and do a browser refresh to be sure that you are seeing current readings.
8. All sensors should have green check marks next to them.

For changing the interval frequency heartbeat settings of your sensors.

In the following order.

Be sure that the wireless sensors batteries are removed until step 4.

1. Log in to iTemp portal.
2. Power up the gateway.
3. In the iTemp portal click on the sensor you want to change the setting, click on the “Edit” tab and go to interval frequencies heartbeat (from 1 minute + range). GreenTech Heat recommends 10 min to 30 min. CLICK SAVE.
4. With all green lights on the gateway, power up all the sensors with batteries.
5. After all sensors have batteries press the reset button on the Gateway once. Wait for all green lights.
6. Refresh your browser. If you see a small red X on the green sensor it means it is good but waiting for the interval heartbeat to hit and the changes will be done. Sometimes it has polled the sensors already and the red X will not be there.

Treatment Tip:

Find a sensor interval heartbeat (check-in time) that works best for you. Try not to change this setting too often and things run smoother. Different operators making changes frequently will make for more resets. We recommend to set it and leave it.